



CITY OF CHICAGO • OFFICE OF THE MAYOR



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**NEW CONCESSION BUSINESSES AT O'HARE INTERNATIONAL AIRPORT TO
OFFER NEW AUTOMATED AND SELF-CHECKOUT OPTIONS**

At City Council today, Mayor Lori E. Lightfoot introduced an ordinance providing for 10 new concession agreements at O'Hare International Airport. The agreements follow a competitive Request for Proposal (RFP) issued in July 2020 to provide passengers with a variety of new low touch amenities. Small and diverse firms were encouraged to submit proposals, and the agreements will reach an Airport Concession Disadvantaged Business Enterprises (ACDBE) goal of 32%, exceeding the 10% level mandated by the Federal Aviation Administration (FAA).

The new automated, low-touch amenities include:

- Micro Marts with Amazon's "Just Walk Out" (JWO) technology and operated by Hudson News. The cashier-less retail concessions give passengers the option to enter, browse and pay for pre-packaged food and merchandise without interacting with a sales associate for increased health and safety.
- Nine vending machines that utilize the latest in technology offering customers the ability to purchase branded food & beverage, retail products and services via automated machines with touch screen or e-commerce technology. The automated vending will be located throughout Terminals 1, 2 and 3 in the concourse and baggage claim areas and will operate on a 24-hour basis. Selected concessionaires are MAG US Lounge Management LLC; Prepango LLC; PepsiCo, Inc.; Best Vending Midwest LLC; Oops Diapers 2Go Inc.; TFG Swyft Ventures; Nuts on Clark, Inc.; Good Vibrations, LLC d/b/a BodyCharger Systems, LLC in Illinois, and Compass Group USA Inc., by and through its Canteen Division.

Additionally, HMS Host will sublease the three domestic baggage claim coffee location to Café DesCartes Company, a 100% ACDBE Chicago-based business in operation since 1998.

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